



# Moodlerooms and Dell

## Managed Open Source

Moodlerooms takes a customer-centric approach to providing managed open-source solutions that give organizations options when selecting the services and features that shape their learning management platform.

With open-source Moodle at the core of our offerings, Moodlerooms' mission is to provide educators and learners across the globe with a platform that is flexible, reliable and affordable. Moodlerooms' customers receive all of the benefits of open-source Moodle with enterprise-level support, services and features.

## Quality Teaching and Learning

Selecting Moodlerooms allows our customers to choose the perfect solution for their organization's mission. By leaving everything else to us, this gives our customers more time to focus resources on what really matters — quality teaching and learning.

## The Multiplier Effect

One of the main benefits of Moodlerooms' managed open-source solutions is our client contributor program, which encourages social development through community contribution. Clients benefit from the combined efforts of other customers, thousands of developers from across the globe, and the testing that Moodlerooms provides.



## Moodlerooms Offered Through Dell Services

With Dell Cloud Services, a global leader in hardware and IT services, organizations have access to an infrastructure that offers real-time, on-demand scalability and state-of-the-industry security. Through the partnership, Dell provides Moodlerooms with optimized hardware to administer on-premise hosting solutions as well as specialized access to its tier 4 cloud data center. Moodlerooms is able to focus on improving the features and functionality of its learning management offerings while Dell Cloud Services provides clients with an infrastructure that supports infinite growth.

## Benefits of the Partnership

### Trusted Name

Hardware and hosting services are provided by a trusted, internationally-recognized hardware and hosting services company.

### Tier 4 Data Center




State-of-the-industry data management and security in a tier 4 cloud.

### On-Premise Option

Clients have the option to host their learning management systems locally via Moodlerooms' and Dell's on-premise model.

### Administer Learning

Provides organizations the optimal environment to administer high-quality learning programs.

 Moodle 1.9 Open Source Software	 moodlerooms Software as a Service Provider	 Dell Cloud Services
Open Source Software	Software as a Service	Efficiency and Affordability
Core Features	Moodle 1.9 + Extended Features	State-of-the-Industry Security
Freely Available	Support and Training Included	On-demand Scalability
	In-house Support Team	Optimized Environment with 24/7 Maintenance
	Sustainable Updates and Upgrades	99.997% Average Uptime
<small>*When users download Moodle 1.9, they must support, host and maintain the software themselves</small>	<small>* Moodle 1.9 is the core of Moodlerooms product offerings with additional features, tools and services only available through Moodlerooms' Solutions</small>	<small>* Dell's Cloud Services allows Moodlerooms to host our client's sites on their secure, industry leading architecture</small>

# Moodlerooms

## Managed Open Source

Moodlerooms specializes in managing any perceived risk associated with using the open-source LMS, Moodle by providing the highest caliber of service and support. Additionally, Moodlerooms delivers enhanced features and services with joule, our enterprise-level learning management platform, giving organizations the ability to connect, sustain and grow their learning programs. Moodlerooms takes a consultative approach during the course conversion process to ensure safety and security of the transfer of course content. Our industry leading converters are designed to prevent typical compatibility issues during transfer so that clients can protect their investment in course content and make transitioning easier. Moodlerooms continues to consult with our clients through the entire duration of the partnership to ensure that all goals are being met.

## Features of joule™

### Moodle 1.9 with Enhancements

Get Moodle's standard features with the ability to add additional features developed by Moodlerooms and our third-party plug-in partners.

### Course Conversion

Maintain your existing course content while switching from your current system to joule.

### Conduit

Integrate your current SIS within joule and establish real-time data exchange.

### Implementation

Our implementation team will help you develop measurable goals in order to increase user adoption.

### Training

Quickly familiarize administrators and faculty with joule through our training courses.

### Digital Repository

Incorporate learning objects into your courses while you manage and author content.

### E- Portfolio

Document a student's entire academic career within their personal e-portfolio.

### Dell Cloud Services

Rest easy knowing that your site is hosted on Dell's state-of-the-industry environment with unparalleled security.

# Dell

## Optimizing Data Management

Moodlerooms takes great care in hosting our client's sites on the largest Moodle cloud in the world, supported in a tier 4 data center that is owned and operated by our partner, Dell. Both Moodlerooms and Dell will continuously monitor the performance of our servers and offer an optimized, fully redundant and high availability hosting architecture that boasts an average of 99.997% uptime and less than two-second average server response time.

Using VMware vSphere™ 4, the industry's most reliable platform for data center virtualization, Moodlerooms is able to offer the highest levels of availability and responsiveness. Additionally by optimizing IT service delivery, our customers can satisfy the highest levels of application service agreements. Though virtualization, Moodlerooms is able to quickly provision client sites with separate databases without affecting the performance of other client sites.

Finally, one of the greatest benefits of cloud computing is access to additional resources on-demand. The Dell Services Cloud will not tie our clients to the limits of hardware. Instead, it provides the option to scale at will and add storage capacity whenever needed.

## Moodlerooms clients receive:

